

# Fix for Docking Issues in Live Inbox

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## Description

Somewhere starting on 11th of September 2018, Office 365 updates were released by Microsoft for **Outlook**®. This update has a new feature called support for High DPI monitors for the entire Office Suite. What this means is that in a multi-monitor mixed DPI setup, office programs (including Outlook) would look nice as you move them across mixed DPI monitors.

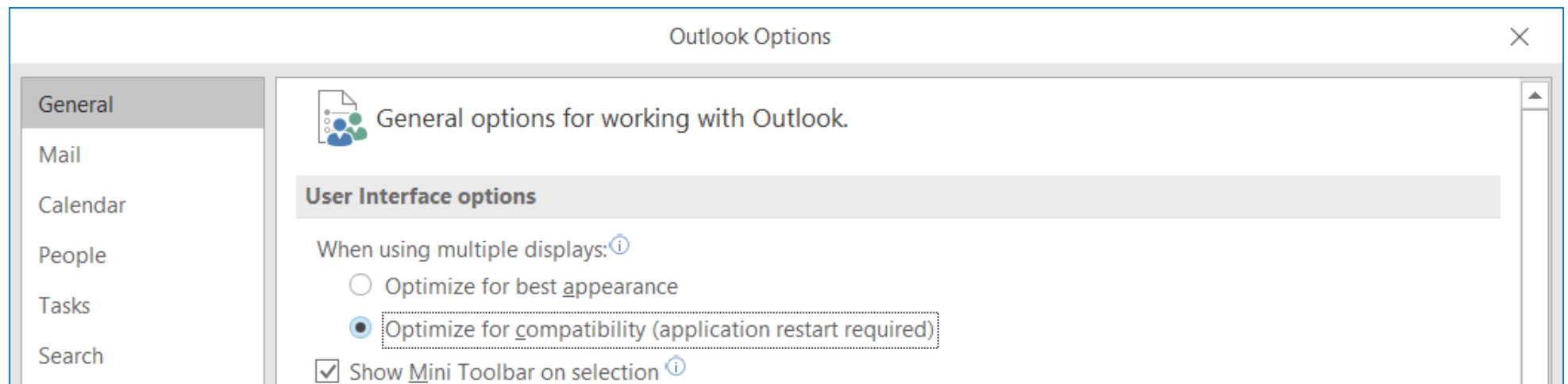
This feature is on by default. And applies to Office 365. Please do not act on this note *if Live Inbox is working well for you*.

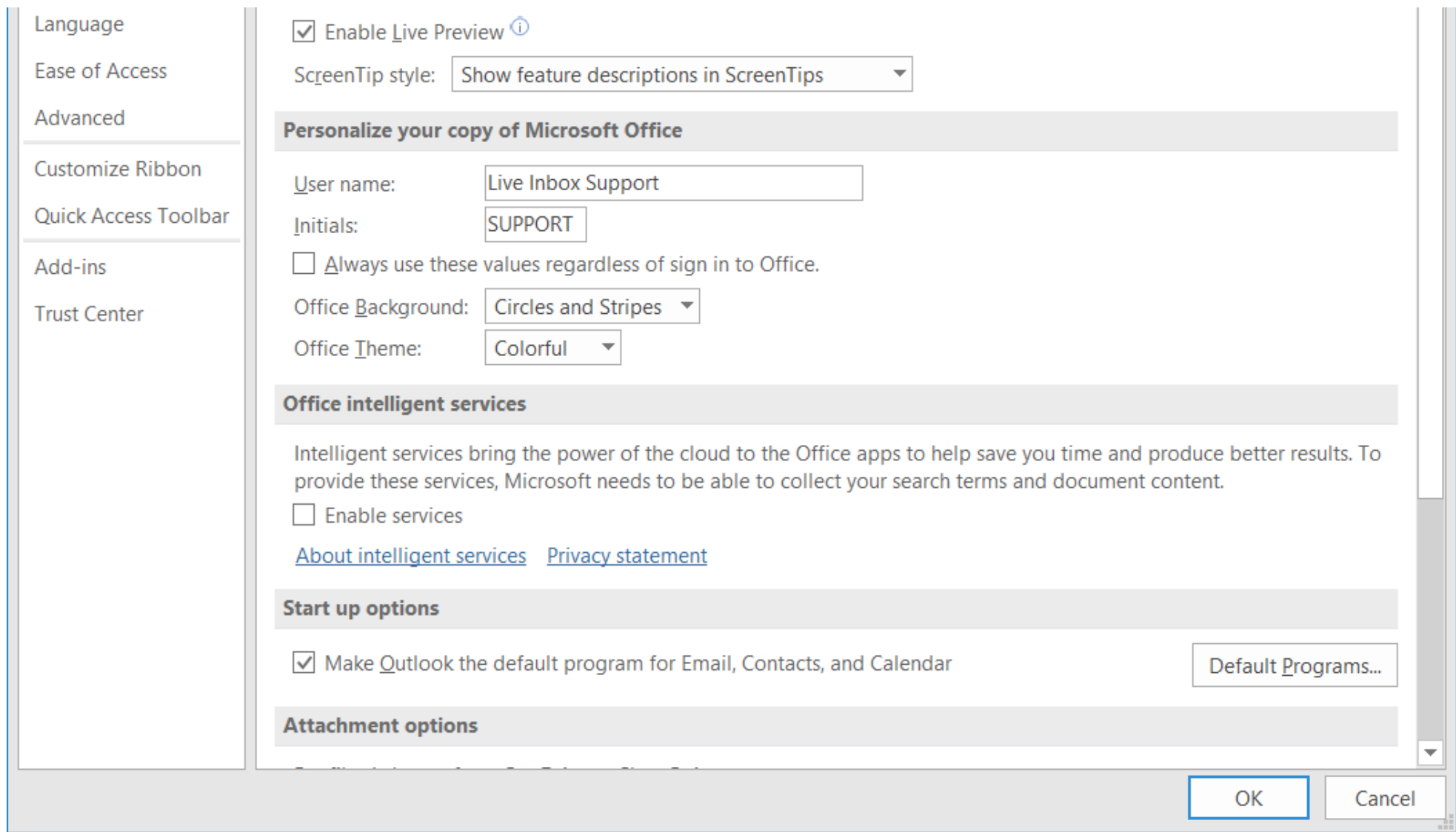
## Current Status

As of now, Live Inbox does not support Dynamic Scaling. And this is why Live Inbox may not dock to the right (or left for Hebrew/Arabic office).

## Resolution

Run **Outlook** and choose the **FILE** menu and select **Options**. You should get a window similar to the screenshot below.





Next under the heading "**User Interface Options**", "**When using multiple displays**", select **Optimize for compatibility**

Select Options in Outlook and Under User Interface Options. When using multiple displays, Optimize for compatibility

If you have any question, Please reach us on [support@live-inbox.com](mailto:support@live-inbox.com)

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